

Frequently Asked Questions

Through our planning and consultation with students, we have developed a series of Frequently Asked Questions. The responses to the questions provide information in terms of the processes used in the Yondr Program.

What if I forget to bring my Yondr pouch to school?

You will need to go to Student Services. Your phone will be stored securely. The phone can be collected at the end of the day.

What if I forget to put my phone in my Yondr pouch prior to arriving in Care Group and my pouch is locked?

You will be directed by your teacher to the nearest unlocking station in a leader's office. Your teacher will ask you to leave your bag in the class when you do this.

What if I don't want to put my phone into my Yondr pouch?

You will be given the opportunity to follow the policy and place your phone in your Yondr pouch. However, if you still do not comply, a Year Level Coordinator or other leader will intervene and your phone will be confiscated and taken to Student Services where it will be stored securely. You will be able to collect it at the end of the school day. Repeated non-compliance will lead to a Phone Management Plan being put in place which may mean that you are not allowed to have your phone with you at school.

Do earphones/airpods/ear buds need to be locked into a Yondr pouch?

No, but if you have these you will only be able to use them when directed by your teacher for learning. At all other times they should be in your school bag. Note that your phone must be off or on flight mode when locked in your Yondr pouch.

What if I don't possess a mobile phone or have not brought it to school that day?

The expectation is that you bring your Yondr pouch to school every day regardless of whether you have a mobile device with you or not. You must present the pouch at the beginning of Care Group and inform the teacher your phone is not at school today.

What if I damage or lose my Yondr pouch?

The pouch remains the property of the school. You will be referred to your Year Level Coordinator and charged for a new pouch. If deliberately damaged you may face school consequences.

Can I use my phone at school prior to 8.35am or after 2.50pm?

You are allowed to use your phone at these times, unless you are involved in a school activity/excursion. However, you will be required to use the time in the morning to ensure your phone is locked in your pouch before Care Group.

What if I need to contact my parent/carer during the school day?

You should go to Student Services. If you need to contact a parent/carer urgently, you will be supported to do so.

What if my parent/carer needs to contact me in the event of an emergency?

Your parent/carer can contact the school if there is an emergency. Staff will contact you to relay the message.

What if I have a medical condition that requires me to use my phone to record or monitor medical information?

If you have a medical condition that requires use of a mobile phone, this will be negotiated with the Principal and a plan will be put in place.

What if I have a wellbeing condition and I need to contact someone?

This will be negotiated with the Principal and a plan will be put in place.

What if I forget to unlock the Yondr pouch before going home?

An unlocking station will be available near the front entrance to the school for after-hours access up until 6:30 pm.

What if my Yondr pouch won't unlock?

You should report to the Student Services for assistance.

What if I cannot unlock my Yondr pouch when I leave the school?

You should report to the Student Services for assistance.

How many unlocking stations are provided around the school?

Unlocking stations are located close to entry and exit points and at logical locations on buildings across the school.

What if I am unwell, need to leave early for an appointment or have an early leavers pass?

There is an unlocking station in Student Services that you can access once you have signed out.

What if I need my phone in case my part time work needs to contact me?

In the first instance, you should remind your employer that you will not have access to your phone during school hours. You can inform your employer that you have an email address and they can contact you via this if the matter cannot wait until the end of the school day.

What if the school goes into lockdown or evacuation?

Students will follow existing school procedures. If parents/carers need to be contacted, usual processes will be followed in line with school policy. Please make sure your contact details are up to date.

What if I use my phone to purchase food from the canteen or buy uniform items?

You will need to bring your debit card or cash to make payments. Online pre-orders are also available.

Can I access the unlocking stations at recess or lunch?

No. There is no use of mobile phones during the day.

How will we be able to tell the differences between our Yondr pouches?

Your Yondr pouch will have your name on it.